

2021 Accessibility Compliance Report

Instructions

All information you provide is subject to the Freedom of Information and Protection of Privacy Act.

If you are a public sector organization with **20 or more employees** that is not designated under the Integrated Accessibility Standards Regulation (IASR) you are to comply with the IASR as a private/not-for-profit organization and complete the appropriate Accessibility Compliance Report. If you are a public sector organization with **fewer than 20 employees** that is not designated under the IASR, you are to comply with the IASR as a small business/non-profit organization and are exempt from the requirement to submit a report.

Fields marked with an asterisk (*) are mandatory. A. Organization information Organization category * Number of employees range * Reporting year **Designated Public Sector** 50+ employees 2021 **Business details** Organization legal name * Number of employees in Ontario * Help Corporation of the Town of Bradford West Gwillimbury Business number (BN9) * Check this box if you have received an AODA identifier Help from the Ministry for Seniors and Accessibility 106984446 ✓ Check if operating/business name is same as legal name Organization operating/business name Corporation of the Town of Bradford West Gwillimbury Sector that best describes your organization's principal business activity * Help 91 - Public administration Subsector (if possible) Industry group (if possible) 913 - Local, municipal and regional public administration 9139 - Other local, municipal and regional public administr Mailing address Address where letters can be sent to the person responsible for coordinating the organization's AODA compliance activities. Country * The fields below will change based on your selection. Canada O USA International Type of address * Street address Street address served by route Other Unit number Street number * Street name * 7 & 8 100 Dissette Street type Street direction City * Province * Street **Bradford** ON (Ontario) Postal code (e.g. A1A 1A1) * L3Z 3G8 **Business address** (Address at which letters can be sent to the company director/officer accountable for the organization's compliance with the AODA.) Check if business address is same as mailing address Country * The fields below will change based on your selection. Canada () USA International Type of address * Street address Street address served by route Other

009-0236E (2021/01)[V5.0]

| Unit number 7 & 8 | Street number * 100 | | | Street type Street | | Street direction |
|-------------------|---------------------|--|--------------|-----------------------|-------|--------------------------|
| City * | • | | Province * | | Posta | al code (e.g. A1A 1A1) * |
| Bradford | | | ON (Ontario) | | L3Z | 3G8 |

Use the "Add new organization" button to add additional organizations to which this accessibility report is to be applied (maximum 20).

Note: All organizations must have the same organization category, number of employees range, compliance answers and certifier, and have different business numbers, in order to file under the same form.

009-0236E (2021/01)[V5.0] Page 2 of 2



2021 Accessibility compliance report

| Organization category Desig | nated Public Sector | ١ | Number of er | mployees range 50+ | | | |
|--|--|------------------------------------|------------------|-------------------------|--|--|--|
| Filing organization legal name Corporation of the Town of Bradford West Gwillimbu | | | | | | | |
| Filing organization business r | Filing organization business number (BN9) 106984446 | | | | | | |
| Fields marked with an asteris | Fields marked with an asterisk (*) are mandatory. | | | | | | |
| B. Understand your acces | ssibility requirements | | | | | | |
| Before you begin your report, yo | u can learn about your accessibi | lity requirements at ontario | o.ca/accessib | ility | | | |
| Additional accessibility requirem • a library board | ents apply if you are: | | | | | | |
| a producer of edu | cation material (e.g. textbooks) | | | | | | |
| • an education instit | tution (e.g. school board, college | , university or school) | | | | | |
| • <u>a municipality</u> | | | | | | | |
| If you are a municipality submitt | ing this report, and submitting on | behalf of local boards, ple | ease indicate | which boards below. | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| O A | | | | | | | |
| C. Accessibility complian | | | | | | | |
| | or Ontarians with Disabilities Act, formation has been provided and | | | | | | |
| Note: It is an offence under the | Note: It is an offence under the Act to provide false or misleading information in an accessibility report filed under the AODA. | | | | | | |
| The certifier may designate a primary contact for the Ministry for Seniors and Accessibility to contact the organization(s); otherwise the certifier will be the main contact. | | | | | | | |
| Certifier: Someone who can legally bind the organization(s). | | | | | | | |
| Primary Contact: The person who will be the main contact for accessibility issues. | | | | | | | |
| Acknowledgement | | | | | | | |
| ✓ I certify that all the information is accurate and I have the authority to bind the organization * | | | | | | | |
| Certification date (yyyy-mm-dd) * 2021-12-15 | | | | | | | |
| Certifier information | | | | | | | |
| Last name * Reynolds | First name * Tara | | | | | | |
| Position title * Other | Position title other * Deputy Clerk | Business phone number 905-775-5366 | * Extension 1104 | ☐ Check here if TTY | | | |
| Email * treynolds@townofbwg.com | | Alternate phone number | Extension | Fax number 905-775-0153 | | | |

| Primary contact for the org | ganization(s) | | | | |
|---|---|------------------------------------|----------------------|-----------------------|----------------|
| ✓ Check if the primary contact | is same as the certifier | | | | |
| Last name * Reynolds | First name * Tara | | | | |
| Position title * Other | Position title other * Deputy Clerk | Business phone number 905-775-5366 | * Extension 1104 | | eck here TY |
| Email * treynolds@townofbwg.com | | Alternate phone number | Extension | Fax numbe 905-775-0 | |
| D. Accessibility complian | nce report questions | | · | | |
| Instructions | | | | | |
| Please answer each of the follow | wing compliance questions. Use | the Comments box if you | wish to comm | ent on any re | esponse. |
| If you need help with a specific oview the relevant AODA regulation | | | | | n the left to |
| Municipal Accessibility Ad | visory Committees | | | | |
| | ipality with a population of 10,00 | 0 or more? * | | Yes | ○ No |
| (If Yes, you will be required the Read Accessibility for Ontarians 2005, c. 11, s. 29: Municipal Acc | | Learn more ab | out your requi | | 0 |
| | established an accessibility advi | sory committee as | | Yes | ○ No |
| (If Yes, you will be required to answer additional questions.) Read Accessibility for Ontarians with Disabilities Act, 2005, S.O. 2005, c. 11, s. 29: Municipal Accessibility Advisory Committees | | | | question 1.a | |
| Comments for question 1.a | | | | | |
| 2. Are the majority of the member | ers of the committee persons wit | h disabilities? * | | Yes | ○ No |
| Read Accessibility for Ontarians with Disabilities Act, 2005, S.O. Learn more about your requirements for questic 2005, c. 11, s. 29 (3): Municipal Accessibility Advisory Committees | | | | • | |
| Comments for question 2 | | | | | |
| | | | | | 90 |
| requirements and implemen | Planning Act) as well as advice of tation of accessibility standards? | on the | | Yes | ○ No |
| Read Accessibility for Ontarians 2005, c. 11, s. 29 (4): Municipal | Edditi thore about your requirements for question o | | | | |
| Comments for question 3 | | | | | |
| Foundational requirements | | | | | |
| Does your organization have written accessibility policies that include a statement of commitment? * | | | | | |
| - | lishment of accessibility policies | Learn more ab | <u>out your requ</u> | irements for | question 4 |
| Comments for question 4 | | | | | |

009-0236E (2021/01)[V5.0] Page 2 of 6

| 5. Does your organization have a document or documents of your accessibility policies publicly available and, on request, provide them in an accessible format? * | | | ○ No | |
|--|---|-----------------------|-------------|--|
| Read O. Reg. 191/11 s. 3 (3): Establishment of accessibility policies | Learn more about your requi | rements for | question 5 | |
| Comments for question 5 | | | | |
| 6. Has your organization established, implemented, maintained and post accessibility plan on your organization's website? * | ted a multi-year | Yes | ○ No | |
| Read O. Reg. 191/11 s. 4: Accessibility plans | Learn more about your requirements for question 6 | | | |
| Comments for question 6 | | | | |
| 7. Has your organization completed a review of its progress implementing in its accessibility plan and documented the results in an annual statu organization's website? * | | Yes | ○ No | |
| Read O. Reg. 191/11 s. 4 (1), 4(3): Accessibility plans | Learn more about your requi | irements for | question 7 | |
| Comments for question 7 | | | | |
| 8. Did your organization consult with people with disabilities when estab updating its multi-year accessibility plan? * | lishing, reviewing and | Yes | ○ No | |
| Read O. Reg. 191/11 s. 4 (2): Accessibility plans | Learn more about your requi | irements for | question 8 | |
| Comments for question 8 | | | | |
| Does your organization provide the appropriate training on the Integra Standards Regulation and the Human Rights Code as it pertains to per disabilities? * | | Yes | ○ No | |
| Read O. Reg. 191/11 s. 7: Training | Learn more about your requi | irements for | question 9 | |
| Comments for question 9 | | | | |
| 10. Were all persons that require training trained as soon as practicable? the Integrated Accessibility Standards Regulation, the following personall persons who are an employee of, or a volunteer with, the organization who participate in developing the organization's policies; and (c) all of provide goods, services or facilities on behalf of the organization. | ns require training: (a) tion; (b) all persons | Yes | ○ No | |
| Read O. Reg. 191/11 s. 7 (3): Training | Learn more about your requi | irements for | question 10 | |
| Comments for question 10 | | | | |
| 11. Does your organization provide training in respect of any changes to policies on an ongoing basis? * | your accessibility | Yes | ○ No | |
| Read O. Reg. 191/11 s. 7 (4): Training | Learn more about your requ | irements for | question 11 | |
| Comments for question 11 | | | | |

009-0236E (2021/01)[V5.0] Page 3 of 6

| 12. Does your organization keep a record of the training provided, includir the training is provided and the number of individuals to whom it is pro- | - | Yes | ○ No |
|--|---|-----------------------|---------------|
| Read O. Reg. 191/11 s. 7 (5): Training | Learn more about your requir | ements for o | question 12 |
| Comments for question 12 | | | |
| 13. Does your organization ensure that its public feedback processes are persons with disabilities by providing or arranging accessible formats supports, upon request, and do you notify the public of this accessible Note: "public" can include customers, clients, third parties, or business | or communication e feedback policy? | Yes | ○ No |
| Read O. Reg. 191/11 s. 11: Feedback | Learn more about your requir | rements for | question 13 |
| Comments for question 13 | | | |
| Information and communications | | | |
| 14. As of January 1, 2021, do all your organization's internet websites con Web Consortium Web Content Accessibility Guidelines 2.0 Level AA (and pre-recorded audio descriptions)? Please indicate in the commen complete names and addresses of your publicly available web contensocial media pages, and apps * | (except for live captions t box provided the | ○ Yes | No |
| Read O. Reg. 191/11 s. 14 (4): Accessible websites and web content | Learn more about your requir | rements for | question 14 |
| Publicly available web content and comments for question 14 Supporting comments and a list of publicly available Assistance at aoda.assistance@ontario.ca. | e web content will be emailed | i directly to | AODA |
| Employment | | | |
| 15. Does your organization notify successful applicants of its policies for a employees with disabilities during offers of employment? * | accommodating | Yes | ○ No |
| Read O. Reg. 191/11 s. 24: Notice to successful applicants | Learn more about your requir | rements for | question 15 |
| Comments for question 15 | | | |
| 16. Does your organization develop and have in place a written process f documented individual accommodation plans for employees with disa | | Yes | ○ No |
| Read O. Reg. 191/11 s. 28: Documented individual accommodation plans | Learn more about your requi | rements for | question 16 |
| Comments for question 16 | | | |
| Transportation | , | | 4 |
| 17. Does your organization provide transportation services? * (If Yes, you will be required to answer an additional question.) | | Yes | ○ No |
| Read O. Reg. 191/11 Part IV: Transportation standards | Learn more about your requi | rements for | question 17 |
| 17.a. Does your organization conduct employee and volunteer access safe use of accessibility equipment and features of your transport | | Yes | ○ No |
| Read O. Reg. 191/11 s. 36: Accessibility training | Learn more about your requi | rements for | question 17.a |
| Comments for question 17.a | | | |

009-0236E (2021/01)[V5.0] Page 4 of 6

| Design of public spaces | | | |
|---|--|-----------------------|---------------|
| 18. Since your organization last reported on its accessibility compliance, constructed new or redeveloped existing off-street parking facilities the maintain? * (If Yes, you will be required to answer an additional question.) | | Yes | ○ No |
| Read O. Reg. 191/11 Part IV.1: Design of public spaces standards | Learn more about your re | equirements for | guestion 18 |
| 18.a. When constructing new or redeveloping off-street parking facilir organization intends to maintain, does it ensure that the off-street the accessibility requirements as outlined in the Design of Publication. | ties that your eet parking facilities meet | Yes | ○ No |
| Read O. Reg. 80.32-37: Accessible parking | Learn more about your re | equirements for | question 18.a |
| Comments for question 18.a | | | |
| 19. Since your organization last reported on accessibility compliance, ha constructed new or redeveloped existing outdoor play spaces that it (If Yes, you will be required to answer an additional question.) | | Yes | ○ No |
| Read O. Reg. 191/11 Part IV.1: Design of public spaces standards | Learn more about your re | equirements for | question 19 |
| 19.a. When constructing new or redeveloping existing outdoor play sorganization consult with the public and persons with disabilities children and caregivers, and if you represent a municipality did consult with the municipal advisory committee where one was in s. 80.19 of the Integrated Accessibility Standards Regulation | es on the needs of your organization established as outlined | Yes | ○ No |
| Read O. Reg. 191/11 s. 80.19: Outdoor play spaces | Learn more about your re | equirements for | question 19.a |
| Comments for question 19.a | | | |
| 20. Does your organization's multi-year accessibility plan include proced and emergency maintenance of the accessible elements in public sp with temporary disruptions when accessible elements required unde Accessibility Standards Regulations Part IV are not in working order' | paces, and for dealing r the Integrated | Yes | ○ No |
| Read O. Reg. 191/11 s. 80.44: Maintenance of accessible elements | Learn more about your re | equirements for | question 20 |
| Comments for question 20 | | | |
| Confirmation questions | ř. | | |
| 21. Other than the requirements cited in the above questions, is your org complying with all other requirements for the Information and Compart Standards under the Integrated Accessibility Standards Regulation? | munications | Yes | ○ No |
| Read O. Reg. 191/11 Part II: Information and communications standards | Learn more about your re | equirements for | question 21 |
| Comments for question 21 | | | |
| 22. Other than the requirements cited in the above questions, is your org complying with all other requirements for the Employment Standard Integrated Accessibility Standards Regulation? * | | Yes | ○ No |
| Read O. Reg. 191/11 Part III: Employment standards | Learn more about your re | equirements for | question 22 |
| Comments for question 22 | | | |

009-0236E (2021/01)[V5.0] Page 5 of 6

| 23. Other than the requirements cited in the above questions, is your organization complying with all other requirements for Transportation Standards under the Integrated Accessibility Standards Regulation? * | | Yes | ○ No | |
|--|-----------------------------|-----------------------|-------------|--|
| Read O. Reg. 191/11 Part IV: Transportation standards | Learn more about your requi | rements for | question 23 | |
| Comments for question 23 | | | | |
| 24. Other than the requirements cited in the above questions, is your organ complying with all other requirements for the Customer Service Standards Integrated Accessibility Standards Regulation? * | | Yes | ○ No | |
| Read O. Reg. 191/11 Part IV.2: Customer service standards | Learn more about your requi | rements for | question 24 | |
| Comments for question 24 | | | | |
| 25. Other than the requirements cited in the above questions, is your organization complying with all other requirements for the Design of Public Spaces Standards under the Integrated Accessibility Standards Regulation? * | | | | |
| Read O. Reg. 101/11 Part IV.1: Design of Public Spaces standards Learn more about your requirements for question | | | question 25 | |
| Comments for question 25 | | | | |



2021 Accessibility Compliance Report

Organization category Designated Public Sector

Number of employees range 50+

Filing organization legal name Corporation of the Town of Bradford West Gwillimbu

Filing organization business number (BN9) 106984446

Fields marked with an asterisk (*) are mandatory.

E. Accessibility compliance report summary

Your response to the questions on your accessibility report indicate that your organization is not in compliance with AODA standards. You have responded 'No' to the question(s) below:

14. As of January 1, 2021, do all your organization's internet websites conform to World Wide Web Consortium Web Content Accessibility Guidelines 2.0 Level AA (except for live captions and pre-recorded audio descriptions)?

This means that your organization is not in full compliance with the requirements of the AODA. If your compliance status changes, you will need to submit an updated report.

Your organization may be audited to verify compliance.