

Customer Feedback Form: BWG Transit Accessibility

Please complete and submit this form if you have comments or concerns regarding the accessibility of BWG Transit – the municipally run public transit system in Bradford West Gwillimbury.

Your feedback will be collected and used by Community Services to improve the BWG Transit system. You may submit this form in any of the following ways:

- **By mail or in person to:** 3541 Line 11, P.O. Box 160, Bradford, ON, L3Z 2A8
- **By fax to:** 905-778-4343
- **By email** by clicking the button at the bottom of this form
- Or you may contact staff **by phone** by calling the Transportation Division at 905-775-5369

Transit User Information

Date form submitted: _____

Date of concern or date transit most recently used: _____

Name: _____

Do you want to be contacted about your feedback? Yes No

IF YES, provide phone number or email address: _____

(Note: Feedback received will be handled in priority sequence.)

Feedback

Please provide your feedback below and be as specific and thorough as possible. Information such as date, route, time, location and a complete description will help us address your concerns.

Personal information on this form is collected under the authority of the *Municipal Freedom of Information and Protection of Privacy Act, R.S.O. 1990, c. M56*, as amended. Inquiries about the collection of personal information should be directed to the Municipal Clerk.

CLICK to send by email